

National Association of Foreign-Trade Zones  
National Press Building  
529 14<sup>th</sup> Street NW, Suite 1071  
Washington, DC 20045  
202.331.1950



## RAPID RESPONSE TEAM

### Purpose:

To establish an emergency Rapid Response Team (RRT) and communication protocol for any NAFTZ members in need of FTZ assistance during natural disasters or other disruptive emergency events where facility operations may be suspended, or zone merchandise losses may have occurred.

### Emergency Communication Plan:

1. Member should first contact the NAFTZ RRT Point of Contact:

Kristine Rosa, Sr. Manager Communications and Member Services 202-331-1950 ext. 224 [main]  
202-846-1520 [direct]  
[krosa@naftz.org](mailto:krosa@naftz.org)

2. The RRT Point of Contact will then communicate with designated regional RRT volunteer(s):

Northeast	Southeast/Gulf Coast	Midwest	West
Rebecca Williams	Eric Berry	Shannon Fura	Malcolm Appelbe
Melissa Irmen	Torrey Chambliss	Angie Atwood	Katie Tangman
	Shane Williams		

3. The designated RRT volunteer(s) will communicate with the NAFTZ member to provide assistance on a case-by-case basis.
  - a. Example assistance could include awareness communication to relevant government contacts (e.g., FTZ Board, local CBP officers, the CBP Centers of Excellence, CBP National Account Manager, grantees, other area FTZ operators, etc.) and information to address potential casualty and similar loss scenarios.
  - b. **NOTE: any information or assistance provided through the RRT will not, and is not intended to, constitute legal advice. Any information or assistance provided through the NAFTZ is intended to facilitate emergency communication and should be considered for general informational purposes only.**